

**Interview of Jada Delhomme by Brylon Batiste**  
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**Abstract:** This interview centers on a discussion with Jada Delhomme about participating in the gig economy, such as Uber Eats, Doordash, Postmates, etc., while being a full-time college student at the University of New Orleans and veterinarian assistant for a local veterinarian hospital. This interview touches on what attracted Jada into participating in the gig economy, the benefits she received from it, challenges faced, and what caused her to quit. We also discuss how the gig economy can serve as a launchpad for one's ultimate goals and aspirations, funding them through college and graduate school. She also borrows experiences from her sisters who used Doordash while going to college for engineering and medicine to provide a broader picture beyond her individual experiences.

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[00:00:06.41] Brylon Batiste: Alright so this is Brylon Batiste conducting the interview with Jada Delhomme. Okay, so Jada tell me a little bit about yourself; where are you from, where you went to school, or going to school currently, etc., job...

[00:00:26.49] Jada Delhomme: Um, I'm from a small town in Louisiana named Saint Martinville. Um, I went to St. Martinville Senior High and I'm currently a student at the University of New Orleans, and I currently work as a, uh, veterinary assistant on the East River Side.

[00:00:46.00] Brylon Batiste: Okay, so, uh... let me see... Okay, and if you don't mind me asking how much do you make, uh being a veterinarian assistant?

[00:01:01.11] Jada Delhomme: Um, twelve dollars an hour.

[00:01:07.20] Brylon Batiste: Okay, so obviously the subject of this interview is to talk about the current gig economy which is Doordash, Uber eats, delivering food and various grocery items to people who request it through the app. Um, so you did Uber eats, Doordash, or any of these gig economies before?

[00:01:37.25] Jada Delhomme: Yes.

[00:01:39.55] Brylon Batiste: Okay, and uh, what attracted you to... What... What app... Well first I should ask: What app did you use specifically?

[00:01:50.39] Jada Delhomme: Um, well my sisters would do it on the side and then I would see like the amount of money they would bring in just from that, and then I realized like work wasn't giving me enough money to actually like have money for myself a month like my paychecks go straight to my bills, so I needed some money to just have for myself so I needed to do a side job and being recommended by a bunch of people, I decided to try it out.

[00:02:20.35] Brylon Batiste: Okay, and uh, you no longer do it right?

[00:02:25.06] Jada Delhomme: Mm, no. I'm too busy. Well I do it from time to time, but not as much as I used to.

[00:02:29.45] Brylon Batiste: Okay, so, uh, how much money would you on average make from Doordash?

[00:02:37.20] Jada Delhomme: Hm, weekly, I would say I'd bring in... If I was doing it like four or five hours a day, I would bring in like four to five hundred a week.

[00:02:51.48] Brylon Batiste: That's a good bit of money! [laughs]

[00:02:53.12] Jada Delhomme: Yeah, I mean that's when I was like busting ass...

[00:02:56.34] Brylon Batiste: Mhm.

[00:02:57.47] Jada Delhomme: and like you're pretty, really, exhausted but I mean if I was doing like two to three hours a day, depending on like the rush, I would say like from minimum like, 150 a week, to 500.

[00:03:09.26] Brylon Batiste: Okay.

[00:03:10.07] Jada Delhomme: I would say that.

[00:03:10.50] Brylon Batiste: And do you feel like that brought you some financial security to meet your bills and also give you a little extra spending money?

[00:03:19.21] Jada Delhomme: Yeah definitely!

[00:03:21.44] Brylon Batiste: Okay. Um, what did you like about doing Doordash?

[00:03:28.26] Jada Delhomme: Um... You get to be like essentially your own boss and you can create your own schedule. So like, that was really nice. You don't have to like listen to anybody and that's always a plus. I think that's probably the reason, yeah.

[00:03:45.58] Brylon Batiste: So would you say you favor the freedom of, uh, Doordash over the rigidity of being a veterinarian assistant?

[00:03:55.30] Jada Delhomme: Yeah probably so.

[00:03:58.21] Brylon Batiste: Is being a veterinarian assistant, is it demanding?

[00:04:03.48] Jada Delhomme: Yeah, very. It's such a stressful environment too, so it's like going from that to like on your own time and like you only see like when you're picking up like for a Doordash, and for example, like you only see the people you're picking up from the food from, from like no longer than 10 minutes and you go drop it off. So it's such a like quick little "get and go" like... you know? If you cut them to like... there's many like... of course you're gonna come into like a bad instance, but like you're gonna get away from that I guess you can say...

[00:04:32.31] Brylon Batiste: Yeah.

[00:04:32.31] Jada Delhomme: But like as being a veterinary assistant you're just dealing with that you know?

[00:04:35.23] Brylon Batiste: Yeah, and um, can you tell me a little bit about those bad instances?

[00:04:40.33] Jada Delhomme: Um, I guess just customer service. You know like... nobody... I understand nobody likes to work. I mean who, who enjoys working?

[00:04:49.48] Brylon Batiste: Yeah, who...

[00:04:49.48] Jada Delhomme: Let's be honest

[00:04:50.53] Brylon Batiste: Who dreams about working?

[00:04:51.15] Jada Delhomme: Yeah, so it's like "I understand that," but like you know people go to work unhappy, or like bring their personal life into it. So it's like somebody's having a bad day and they... the customer service just isn't good so it's like, "yeah that brings me down." At the same time like, you have to... I have to remember that, "you don't know what somebody's going through." So, it's like that usually just like, "you know Jada, just brush it off. Don't take it uh personal." That's probably, I would say, like the bad instances. Just, like, people just not liking their job I guess. And just showing that...

[00:05:22.28] Brylon Batiste: Now is that pertaining to the veterinarian assistant?

[00:05:25.26] Jada Delhomme: No...

[00:05:26.16] Brylon Batiste: Or are you talking about...

[00:05:26.18] Jada Delhomme: Both. Yeah. I was referring to Doordash but I mean, you know. That's everywhere. So, definitely at the vet hospital too.

[00:05:33.01] Brylon Batiste: I guess I could say that the roads of New Orleans are another... [laughs] ...bad thing! [laughs]

[00:05:36.19] Jada Delhomme: [laughs] Oh yeah! Definitely! That probably be another downside is like, being in my vehicle probably, the Doordash.

[00:05:44.55] Brylon Batiste: The liability of it all.

[00:05:45.43] Jada Delhomme: Yeah exactly! So it's like...

[00:05:46.50] Brylon Batiste: Doordash isn't going to, you know, help you try to pay that.

[00:05:50.17] Jada Delhomme: Yeah! Um, yeah. That's probably the only downside to it. It's like people in New Orleans; not everybody.. honestly...

[00:05:59.18] Brylon Batiste: Typically knows how to drive...

[00:06:00.07] Jada Delhomme: Yeah! I don't think I've met a person that knows how to drive! No offense! But, I mean...

[00:06:05.20] Brylon Batiste: [laughs]

[00:06:06.22] Jada Delhomme: Huh! I'm just saying!

[00:06:10.06] Brylon Batiste: Okay, uh, can you recall anything unusual happening during your time, uh, for Doordash?

[00:06:19.20] Jada Delhomme: Unusual... what do you mean by unusual?

[00:06:23.54] Brylon Batiste: it could be anything.  
It doesn't have to be, you know, extremely crazy, but um...

[00:06:30.56] Jada Delhomme: Ah, okay! Ahh...

[00:06:31.56] Brylon Batiste: Just something where you had to go through extra hoops and hurdles to make a delivery?

[00:06:35.28] Jada Delhomme: [sharply inhales]

[00:06:38.03] Jada Delhomme: So... this is probably, I guess, an unusual instance, is like where I delivered to this guy. And um... I don't know how to say this like politely but... He was like, trying to hit on me so it's like...

[00:06:55.11] Brylon Batiste: [chuckles]

[00:06:55.35] Jada Delhomme: that's probably unusual it's like, "sir I'm just bringing you your food," you know!

[00:06:57.54] Brylon Batiste: [laughs]

[00:06:59.34] Jada Delhomme: Um... that'd probably be down...

[00:07:02.56] Brylon Batiste: I mean, can you imagine somebody trying to hit on you at your veterinarian assistant job...

[00:07:05.15] Jada Delhomme: [laughs] Yeah!

[00:07:06.44] Brylon Batiste: ... while this dog is...

[00:07:08.56] Jada Delhomme: [laughs]

[00:07:10.05] Brylon Batiste: ... having open heart surgery! [laughs]

[00:07:10.50] Jada Delhomme: [laughs] Yeah! I'd probably say that's the most unusual. And it's like, I don't know... I guess, just trying to be professional I was just like... um caught off guard, maybe? Not to mention like... Since I'm door dashing on my time, like, I wasn't dressed...

[00:07:27.40] Brylon Batiste: Mhm.

[00:07:28.07] Jada Delhomme: ...like presentable!  
You know what I mean? And I'm just like...

[00:07:31.00] Brylon Batiste: Yeah, I mean, you're running around town trying get as many orders in as you quickly could.

[00:07:32.10] Jada Delhomme: Yeah! I probably had got out of bed, like brushed my teeth, and left so like, "um sir. I'm...take your food and you have a good day okay?"

[00:07:42.28] Brylon Batiste: [laughs]

[00:07:43.34] Jada Delhomme: [laughs] That's what I can describe as unusual, I mean.

[00:07:49.49] Brylon Batiste: Now, uh, have you ever thought about the dangers of being a driver? Like, such as the [sighs] rise of car jackings in New Orleans? Or just the general crime in New Orleans?

[00:08:04.29] Jada Delhomme: Oh yeah, most definitely. Um, from... I... probably I have like two incidents where I've had tire issues...

[00:08:14.04] Brylon Batiste: Mhm.

[00:08:14.32] Jada Delhomme: ...and like it's a matter of, like, if I wasn't there, it wouldn't have happened. So if I wasn't doordashing, it probably wouldn't have happened... But!.. But then again like... the roads of New Orleans: you can't avoid a pothole! And I wouldn't even call it a pothole, I'd call it a crater!

[00:08:26.42] Brylon Batiste: [laughs]

[00:08:27.14] Jada Delhomme: You know? So that's, probably, to say the dangers is like the... the roads and stuff... but I mean you can't help that, so yeah. I mean, it's just like you go pick up from like, a sketchy restaurant, yeah. But I mean, like I said, you're not there longer than 10 minutes on average. So it's like, you there and you out. I mean... going out in this world... I mean I never feel safe,

[00:08:49.17] Brylon Batiste: Mhm.

[00:08:50.00] Jada Delhomme: But...I would, yeah, I would just say like a usual day in the life of New Orleans.

[00:08:55.51] Brylon Batiste: Uh, are there any particular areas you would refuse to deliver to?

[00:09:00.43] Jada Delhomme: Hmm...I don't know. I don't think so. I mean... I lie, I guess I can say probably across, in the Westbank because that's just, that's just too far for me. Unless...

[00:09:13.25] Brylon Batiste: No one wants to go across that bridge anyway.

[00:09:14.47] Jada Delhomme: Yeah, exactly! And like, the traffic. That's probably... I would avoid that, and um, like just reading about the tips and tricks of like what orders to accept of like... If it's worth your money, you know? Because like... I'm not sure if you know about this, but like there's a social media, like Tiktok and like I would go on Tiktok, and like learn tips and tricks and like advice and... If you don't like, know what you're doing, and you choose an order you're necess... like you're not making money from it,

you're losing. Because if like it's not adding up to the miles you're going... driving, then it's a waste of time essentially.

[00:09:48.53] Brylon Batiste: Right.

[00:09:49.33] Jada Delhomme: So it's like, there'd be an order for across the bridge for like, five dollars. From Metairie? Across the bridge? For five dollars? Yeah, no.

[00:09:59.09] Brylon Batiste: That's... [laughs] that's unrealistic.

[00:09:59.09] Jada Delhomme: No. That's... What do you mean? I'm going to be... I'm going to be that person at the gas pump: 4.98. Where are you going? The next pump?

[00:10:07.46] Brylon Batiste: And I'm sure that, uh, Doordash doesn't cover the cost of gas?

[00:10:13.26] Jada Delhomme: No, I guess it's just you. No...

[00:10:15.47] Brylon Batiste: You'd have to take out from what you've earned then.

[00:10:16.34] Jada Delhomme: Yeah, yeah, correct.

[00:10:18.57] Brylon Batiste: Which is another downside, I guess you could say, of Doordash.

[00:10:20.29] Jada Delhomme: yeah

[00:10:23.20] Brylon Batiste: Um...would you ever go back to doing Doordash?

[00:10:28.43] Jada Delhomme: Yeah! I would definitely would... definitely would. Especially seeing like... am I allowed to like say my personal business?

[00:10:38.21] Brylon Batiste: Yeah.

[00:10:39.01] Jada Delhomme: Okay, um, my sister is in med school, and she is one of them who did Doordash, and she found time, and she literally grew to love it so it's like... seeing the money she made, even though she was exhausted like, it definitely pays off. So I would definitely go back to doing it, yeah.

[00:10:58.00] Brylon Batiste: Okay, um. [sucks teeth] Now... have you had an, uh... I know I refer to like an unusual moment... Was there a particularly, for lack of a better term, good moment that you can't seem to get out of your head? Like a memorable moment that would... left a good impression on you?

[00:11:23.54] Jada Delhomme: Yeah. Um, I guess I'll just say like those people who like, actually are

appreciative for what you do and they understand that like... you are hustling, you know? So it's like, this one lady... um... I had... she did ask for a lot for that order. Like, she not necessarily asked for a lot, but like her order was just very detailed. And like, necessarily, like most of the time when you pick up order, you can't not...not all the time, you can't open their food you know? So it's like, it's not on you if the restaurant forgot something, you know? And most people do take it out on you, but it's like I... we have nothing to do with that. I'm just going pick up your food and I'm dropping it off to you, you know? So, I'll just say like a memorable moment is when, like, this lady who was so appreciative and like she left me a great, huge tip and I was just like... you know, rewarded for like what I do, and I'd probably...yeah, I'm just, I'm talking too much.

[00:12:24.32] Brylon Batiste: [laughs] No, its fine.

[00:12:25.53] Jada Delhomme: But I think I would just say, that'd be a memorable time. It's like, when she was just so appreciative and like she gave me a tip when she definitely didn't need to. I'd probably just say that. Very nice woman.

[00:12:37.29] Brylon Batiste: Is there moments like that, that make you feel like...

[00:12:39.32] Jada Delhomme: Yeah.

[00:12:40.39] Brylon Batiste: ...Doordash is worth doing?

[00:12:40.39] Jada Delhomme: Yeah. Yeah.

[00:12:43.38] Brylon Batiste: Okay, um. Sorry, did I ask you why you stopped doing Doordash?

[00:12:51.28] Jada Delhomme: No, you didn't. Um, oh wait! We kind of touched on it, yeah, but um... I think I just got too busy; my school schedule. I mean, I guess somebody's never too busy but like, I'm just more exhausted, you know?

And um, I ended up digging like a little higher raise at work, so it's like... I just, I don't know. I think I just got lazy, you know?

[00:13:17.45] Brylon Batiste: Well what does your schedule look like now?

[00:13:18.55] Jada Delhomme: Um, I usually work like, weekends, and then I go into like Monday, Tuesday, Wednesday, so it's like I essentially I could Doordash on the weekends after work because I don't work as many hours on the weekend. But, like Thursday and Friday, when I'm like focusing on school and like getting the homework done that I couldn't while I'm at work... I forgot the question.

[00:13:45.28] Brylon Batiste: [laughs]

[00:13:45.45] Jada Delhomme: What were we talking about?



[00:13:46.22] Brylon Batiste: Why you stopped doing-

[00:13:47.15] Jada Delhomme: Oh, why... Yeah, yeah, my schedule. Sorry, yeah. Um ,that's what I'm saying like I guess I could go but like...it's like I get off , let's say, at six in the evening. Yes, I could Doordash, but like, I wouldn't make as much. Because when I was Doordashing in the past, I would do it around lunch and that's when like...

[00:14:08.12] Brylon Batiste: Ahhh.

[00:14:08.32] Jada Delhomme: doordas- and so like orders were like... yeah, you know? Also, like, when people get paid on Fridays like, they're def- like a good, a Friday is such a good day to do it because that's when...

[00:14:17.41] Brylon Batiste: Because there's like certain trends, where you'll be able to pick up and be like, "Oh, I need to deliver during these times."

[00:14:24.47] Jada Delhomme: Mhm, mhm, yeah, exactly.

[00:14:24.55] Brylon Batiste: Now, um... While I'm assuming that other people also picked up on this, uh, was there any like competition? Is it competitive amongst drivers?

[00:14:35.08] Jada Delhomme: I would definitely say yes, because you only have a certain amount of time to accept an order...

[00:14:40.25] Brylon Batiste: Uh huh.

[00:14:40.54] Jada Delhomme: So it's like... I'm not really sure how it goes, I don't know if like everybody's offered... No, I think it goes in order. Um, it's just like if you don't pick up on a deal fast enough, somebody pick- I think... I also did, um, Instacart, which is when you grocery shop for, um, people I guess. So that one was really competitive. I would say Doordash is competitive, but not as much as other delivering services maybe.

[00:15:09.57] Brylon Batiste: So, um, if you don't accept an order on time, um, are you like penalized? Do they punish you some type of way?

[00:15:16.03] Jada Delhomme: You, um... It's like, you have an acceptance rate on door-

[00:15:22.15] Brylon Batiste: An acceptance rate?

[00:15:22.45] Jada Delhomme: Yeah, and um, you rate it among a bunch of things and I think like your acceptance rate is definitely, uh, one of those, yeah. It's definitely one of those and there's also like a cancellation rate. Um, I think it also times you how long you take to get the order to the customer and stuff like that. So, and it's, yeah, it's rated and then like it, I guess it prorates, and then like it shows on your profile.

[00:15:50.33] Brylon Batiste: So, like how we said, like, you know, refusing to go to the West Bank...

[00:15:54.51] Jada Delhomme: Mhm.

[00:15:55.37] Brylon Batiste: Would that go against your acceptance rate? Did that affect yours personally? Your acceptance rate?

[00:15:59.10] Jada Delhomme: Yeah, yeah, mhm, because I didn't accept that order, yes, yeah.

[00:16:05.47] Brylon Batiste: Wow, I did not know that. Okay, um. Now I want to ask, uh, since you're like getting all this money, what did you do with it?

[00:16:18.57] Jada Delhomme: Hm, well as a college student...

[00:16:20.43] Brylon Batiste: [chuckles]

[00:16:21.31] Jada Delhomme: You know, I got drunk!

[00:16:22.38] Brylon Batiste: [laughs]

[00:16:23.58] Jada Delhomme: I got intoxicated! So, uh... Yeah, I would probably say this semester, I also don't do it because like, I'm not out of the house as much. So it's like, I'm not spending money. So I would say definitely last semester, I was out with a bunch of friends, you know? We did stuff, we went eat whenever, you know? You're supposed to like learn from your mom, "There's food at home!"

[00:16:48.20] Brylon Batiste: Mhm.

[00:16:49.27] Jada Delhomme: But, no! There's food at the restaurant.

[00:16:51.49] Brylon Batiste: That's my mindset. [laughs]

[00:16:53.10] Jada Delhomme: You know what I mean? There's, there's alcohol right there but it just, it tastes...

[00:16:58.26] Brylon Batiste: Better when somebody else make it!

[00:16:59.21] Jada Delhomme: Yeah! You know what I mean? Just something about... yeah! But I would just say, yeah um... I don't know I forgot.

[00:17:07.26] Brylon Batiste: Well, do you still have some of the money that you made from Doordash or... I'm kind of inferring, or did you just go through it?

[00:17:14.05] Jada Delhomme: [laughs]

[00:17:14.06] Brylon Batiste: Did you save any of it?

[00:17:14.40] Jada Delhomme: Well... I'm not responsible, so you know, I definitely say it got spent!

[00:17:20.30] Brylon Batiste: [laughs] I admire that you, that you could admit that. [laughs]

[00:17:22.49] Jada Delhomme: Yeah, um!

[00:17:26.11] Brylon Batiste: Um, now, uh, among the reasons that you possibly could have for return to Doordash, um, would one of the reasons possibly be inflation and the current, current economic state...

[00:17:42.11] Jada Delhomme: Yeah.

[00:17:42.58] Brylon Batiste: ... of the country?

[00:17:44.29] Jada Delhomme: Yeah, yeah.

[00:17:44.42] Brylon Batiste: ... of the world?

[00:17:45.14] Jada Delhomme: Mhm, yeah. Um, that definitely has hold me back because like gas prices were high before, but you know, they just keep rising or it's like... Yeah, that's definitely holding me back too.

[00:18:00.46] Brylon Batiste: So, besides gas, have you felt any effects from inflation?

[00:18:05.20] Jada Delhomme: Um, yeah, definitely. Um, to speak about that, I don't really know how to answer.

[00:18:12.47] Brylon Batiste: Mhm.

[00:18:14.08] Jada Delhomme: You'd probably say something that you, affected you, and I'd probably agree.

[00:18:18.24] Brylon Batiste: Well we can say like, the price of groceries, the price of fast food...

[00:18:22.20] Jada Delhomme: Yeah.

[00:18:23.08] Brylon Batiste: the price of clothes, you know.

[00:18:25.13] Jada Delhomme: Yeah.

[00:18:25.34] Brylon Batiste: Everyday items that you-

[00:18:27.51] Jada Delhomme: Yeah, yeah, exactly that, see I didn't even...

[00:18:29.10] Brylon Batiste: [laughs]

[00:18:30.49] Jada Delhomme: I'm so like... I've just been disconnected from the world, you know?

[00:18:35.02] Brylon Batiste: I mean, understandably.

[00:18:36.05] Jada Delhomme: Yeah.

[00:18:36.53] Brylon Batiste: No one can read that much negativity and not letting it affect them.

[00:18:40.18] Jada Delhomme: Yeah, yeah, that's what I'm saying like... hmm yeah, it's definitely affected me, and that's probably, yeah, a good reason I've held back too.

[00:18:52.37] Brylon Batiste: Um, any other reasons for returning to Doordash possibly?

[00:18:57.59] Jada Delhomme: That would make me a return?

[00:18:59.04] Brylon Batiste: Yeah.

[00:18:59.52] Jada Delhomme: Um...Yeah, to not be a broke college student. You know?

[00:19:06.20] Brylon Batiste: [chuckles] Yeah,

[00:19:08.50] Jada Delhomme: Probably that, or... just like, being rewarded, you know? That feeling you get from it, you know? So I'd probably go back for that, not just for money. To, like... it was enjoyable, too, at the same time. So, it's like you're working, but I was enjoying working...

[00:19:32.28] Brylon Batiste: Mhm.

[00:19:32.49] Jada Delhomme: which is rare to say, but yeah. So I would definitely go back for...you know? And like not to mention, like a few times I did have like, a friend with me that would...

[00:19:45.19] Brylon Batiste: Oh, I was just about to ask you that!

[00:19:46.12] Jada Delhomme: Oh yeah, that had a friend with me that would deliver. So it's like. at the same time, we were hanging out but I was, we were making money, hanging out, you know?

[00:19:53.12] Brylon Batiste: Killing two birds with one stone.

[00:19:54.00] Jada Delhomme: Yeah, exactly. So it's like, yeah just...

[00:19:58.19] Brylon Batiste: I imagine that makes it safer...

[00:19:59.52] Jada Delhomme: Yeah.

[00:20:00.01] Brylon Batiste: ... more enjoyable...

[00:20:01.41] Jada Delhomme: Yeah.

[00:20:01.13] Brylon Batiste: You know, less stressful...

[00:20:02.22] Jada Delhomme: Yeah, exactly.

[00:20:05.14] Brylon Batiste: um you had mentioned your sisters also did it as well. Um, and like, saying how you have someone sitting on you with your Doordash experiences. Uh, have you ever sat in with your sisters?

[00:20:19.32] Jada Delhomme: Yes, I have.

[00:20:22.24] Brylon Batiste: Okay, um, could you tell me about, uh, a memorable experience you had with your sisters while doing that?

[00:20:29.49] Jada Delhomme: Um... A memorable experience... I guess it's just seeing like, the way different... I don't know. Memorable, maybe not necessarily, just like seeing how different people like respond to different things, I guess, you know? Or like their, her interaction, like with customers and stuff like that. I'd probably say, yeah that. That's, uh, memorable. I mean, my memory...

[00:21:00.32] Brylon Batiste: [laughs]

[00:21:00.38] Jada Delhomme: ... if we're going to talk about that, is really not there, but, um, what I can remember...um...

[00:21:09.51] Brylon Batiste: Well, actually, let me ask you this. So, um, where would they do Doordash?

[00:21:14.33] Jada Delhomme: Um, one sister does it in like, Shreveport area, the Lafayette area, um, and New Orleans.

[00:21:26.57] Brylon Batiste: Okay, and did you sit in with the one in Shreveport?

[00:21:30.27] Jada Delhomme: In New Orleans.

[00:21:31.28] Brylon Batiste: Only in New Orleans?

[00:21:32.07] Jada Delhomme: Yes. Only in New Orleans. I mean, and we were on FaceTime a bunch. With, like, we had this group. We literally had this group called Dashers! [laughs]

[00:21:42.06] Brylon Batiste: Where y'all would sit in and just- [laughs]

[00:21:42.35] Jada Delhomme: Yeah! So we would group FaceTime, and we would, we would all just-

[00:21:45.07] Brylon Batiste: That's so cute! [laughs] I'm serious!

[00:21:47.26] Jada Delhomme: [laughs]

[00:21:50.29] Jada Delhomme: So we'd be like... Am I allowed to curse?

[00:21:53.23] Brylon Batiste: Yeah.

[00:21:54.07] Jada Delhomme: We'd be like "Fuck you, bitch! I got this order and you didn't! Like, you're going deliver for three dollars; I'm going for 15. Bye!

[00:21:55.27] Brylon Batiste: [laughs] That's hilarious!

[00:22:04.14] Jada Delhomme: Yeah. I mean, another plus side or two, is like, "yeah, I don't get out much," but it's like picking up from these restaurants, like, I never even knew existed! And the food just smelled so fucking good!

[00:22:14.33] Brylon Batiste: Oh, I guess that really broadens, like, you know, like... "Oh, I found a new place I can come and try myself."

[00:22:16.53] Jada Delhomme: Yeah! Yeah, exactly so it's like, one time, like, I just kept picking up from this pizza place and I'm like...

[00:22:25.57] Brylon Batiste: Do you know the name by any chance?

[00:22:28.31] Jada Delhomme: Damn, I threw away... My, my sister, actually bought the pizza not too long ago because we were talking about it. Um, fuck... I don't know. I could probably shoot her a text and find out, but I don't know. It was... it smelled so good! So we went eat, and it was delicious! It was so good!

[00:22:47.20] Brylon Batiste: Yeah, you're going to have to give me that.

[00:22:48.16] Jada Delhomme: [laughs]

[00:22:49.04] Brylon Batiste: You're going to have to give me that! I'm going to have to go and try it.

[00:22:49.40] Jada Delhomme: That's what I'm saying! It's like, I don't know, I'm not a pizza person! But that was good! And oh! And then, he had this homemade ranch?

[00:22:56.48] Brylon Batiste: Oh, they make their own ranch?

[00:22:57.11] Jada Delhomme: Oh, so good! Very good! 10 out of 10. Yeah, so that's it. That's the plus side. You find out, like, new restaurants, new places, and it's... You go back and try them later. Probably... I was making the money to go back and spend it over there.

[00:23:10.24] Brylon Batiste: [laughs]

[00:23:10.54] Jada Delhomme: Yes, but I think that was a plus side, you know? It's better than eating McDonald's.

[00:23:16.07] Brylon Batiste: True. True.

[00:23:16.58] Jada Delhomme: You know? Three-

[00:23:18.42] Brylon Batiste: I mean, when in New Orleans, you have so many opt- Like, so many different cuisines. You have, you know?

[00:23:24.19] Jada Delhomme: Yeah.

[00:23:24.49] Brylon Batiste: You don't just have to stick to fast food.

[00:23:26.18] Jada Delhomme: Yeah.

[00:23:26.51] Brylon Batiste: Like, there's actually restaurants...

[00:23:27.37] Jada Delhomme: Yeah.

[00:23:28.20] Brylon Batiste: ...that are far better quality...

[00:23:30.39] Jada Delhomme: Mhm.

[00:23:31.23] Brylon Batiste: than going to, you know, McDonald's, Burger King.

[00:23:35.54] Jada Delhomme: Yeah.

[00:23:38.18] Brylon Batiste: Um, do you have a favorite restaurant?

[00:23:43.50] Jada Delhomme: Um... Favorite restaurant? I would say, is a sushi place, off of Veterans. I'm not sure the name of it. I have Doordashed there a few times. Um, I can't remember the name. It's some sushi place and it's not overpriced.

[00:24:05.19] Brylon Batiste: Mhm.

[00:24:06.15] Jada Delhomme: You get exactly what you pay for, if not more. Um... Yeah, that's a waste of breath I'm currently doing, because I don't know the name of the restaurant. Burt it's off of Veterans; I know that.

[00:24:20.52] Brylon Batiste: Um... Are you saving for the future, currently? Not with Doordash, but you know, with your current job?

[00:24:28.11] Jada Delhomme: Um, yes, I am.

[00:24:30.29] Brylon Batiste: And what are you saving for?

[00:24:32.36] Jada Delhomme: Um... Med school, probably. Or wherever I choose to further my education. Because I know, like with my sister, if I were to choose med school; like she had to Doordash on the side to have extra money...

[00:24:49.19] Brylon Batiste: Ah, so that's probably, you know, the avenue that you would probably also take?

[00:24:50.08] Jada Delhomme: ... you know? So it's like... Yeah, yeah. So it's like, yeah, I mean I wouldn't be against Doordash, and like she did, but like if I could just have that extra money and I have a reason too. Or, you know, just saving for like... I don't know, better now than later.

[00:25:07.18] Brylon Batiste: True, that's always smart. Um, do you have any goals? Well, I know you just mentioned med school.

[00:25:12.58] Jada Delhomme: Mhm.

[00:25:13.29] Brylon Batiste: Uh, what do you go to- What do you want to go to med school for? Well...

[00:25:17.52] Jada Delhomme: Mhm.

[00:25:18.17] Brylon Batiste: What particular, you know, specialty?

[00:25:19.35] Jada Delhomme: Um... I mean if I could choose, I'm not... Let's say, I'll probably go with, uh, OB/GYN, but... But it is a particularly hard field, but it's like if I could choose one, I'd probably choose that one, yeah.

[00:25:39.41] Brylon Batiste: Okay, and why are you drawn to that particular field?

[00:25:43.21] Jada Delhomme: Um... Just something about... bringing a new life into this world, you know? It always seemed... I don't know? Great, maybe? And I just, I don't know why, but I've always been so passionate about it. Always that- it's always been a dream of mine. Um... I mean, looking at that woman's body part all day?

[00:26:19.07] Brylon Batiste: Mhm.

[00:26:20.01] Jada Delhomme: I mean it's not something I look forward to...

[00:26:21.38] Brylon Batiste: [laughs]

[00:26:21.56] Jada Delhomme: You know what I mean? But also, the income. I could, I could deal with that.

[00:26:28.53] Brylon Batiste: Okay, and how much do they make? Do you know? On average?

[00:26:31.22] Jada Delhomme: Mmm, average, I can say... 250?...

[00:26:36.43] Brylon Batiste: Mhm.



[00:26:38.35] Jada Delhomme: A year, at least. Yeah.

[00:26:40.33] Brylon Batiste: That's- [chuckles] that's a good bit of money.

[00:26:42.00] Jada Delhomme: Yeah.

[00:26:43.04] Brylon Batiste: Um, you mentioned your sister is in med school. What is she going towards?

[00:26:46.48] Jada Delhomme: Um, radiologist.

[00:26:48.30] Brylon Batiste: Oh, radiologist? Cool. I used to want to be a radiologist! [chuckles]

[00:26:51.27] Jada Delhomme: [chuckles]

[00:26:53.16] Jada Delhomme: Yeah, such a laid back field. You get paid well, you know?

[00:26:56.44] Brylon Batiste: Mhm. Did she inspire you to go into med school?

[00:27:00.50] Jada Delhomme: Um, she didn't. I wanted to do that before she chose that profession, but seeing that, like, what we all came from and she was able to do it, it definitely gave me that, like, more of a mindset like, "you can literally do anything you put your mind to." So, yeah. I guess she did inspire me more, but she wasn't the initial inspiration.

[00:27:21.41] Brylon Batiste: What's the initial inspiration?

[00:27:22.33] Jada Delhomme: Inspiration? Um... I don't know, being bigger than... myself? I don't know. Being bigger, being, being a part of something bigger, you know? And like... I don't know. Now you got me thinking.

[00:27:45.33] Brylon Batiste: [laughs]

[00:27:45.44] Jada Delhomme: I thought this was supposed to be about Doordash! Now I have to rethink my life!

[00:27:49.14] Brylon Batiste: [continues laughing]

[00:27:50.50] Jada Delhomme: Um, my initial inspiration? I don't know! I wanted to look at vaginas all day!

[00:27:55.24] Brylon Batiste: [continues laughing] Oh my God.

[00:27:57.42] Jada Delhomme: No, okay. Um, yeah I don't know. Probably my mom.

[00:28:01.48] Brylon Batiste: Your mom?

[00:28:02.26] Jada Delhomme: Yeah, my mom's in the medical field as well, and like...

[00:28:05.32] Brylon Batiste: Really? So we got a family of doctors!

[00:28:08.18] Jada Delhomme: Um, I wouldn't say doctors, but she is, she works in medical field; medical records. Um, yeah, so like just going to doctor's appointments, is just like, I can definitely see myself doing that one day, you know?

[00:28:21.28] Brylon Batiste: Yeah.

[00:28:22.05] Jada Delhomme: And just being happy doing it and just being happy to help somebody.

[00:28:26.02] Brylon Batiste: That's amazing. Really, I have to commend you for that.

[00:28:29.30] Jada Delhomme: [chuckles]

[00:28:30.54] Brylon Batiste: So, um, and what do your other sisters do? While they're also doing Doordash?

[00:28:36.04] Jada Delhomme: Um, they're engineers.

[00:28:38.48] Brylon Batiste: Wow. Doctors and engineers!

[00:28:41.07] Jada Delhomme: That need to Doordash because they need money! Ain't that something?

[00:28:45.06] Brylon Batiste: That says a lot about the economy right now, hihn?

[00:28:47.07] Jada Delhomme: [laughs] Yeah, yeah. Definitely.

[00:28:50.33] Brylon Batiste: Um... Let me see... um... So... how many years of college do you have left currently?

[00:29:06.22] Jada Delhomme: I would say about roughly a year and a half.

[00:29:10.31] Brylon Batiste: Okay, and then after that... that's not including med school, right?

[00:29:16.17] Jada Delhomme: Not including med school, correct.

[00:29:16.46] Brylon Batiste: Okay, and where were you looking to go to med school? Are you looking to stay in-state, out of state?

[00:29:22.08] Jada Delhomme: Um, my dreams...would to be... get out of the state, but out of state tuition, you know? And as much as I say I want to get out of Louisiana, it's just something about Louisiana, you know?

[00:29:41.00] Brylon Batiste: I mean, it is y'all.

[00:29:42.14] Jada Delhomme: Yeah. So it's like...

[00:29:43.47] Brylon Batiste: And with a last name like Delhomme, obviously your family has been here for generations.

[00:29:49.27] Jada Delhomme: Yeah. Why would they choose Louisiana?

[00:29:52.51] Brylon Batiste: [laughs]

[00:29:54.02] Jada Delhomme: I don't... like... I could be in California, dude. Like, why Louisiana?

[00:29:59.45] Brylon Batiste: But dude... Does California-

[00:30:01.47] Jada Delhomme: the French- Yeah, I know. The French-

[00:30:02.16] Brylon Batiste: Does California have culture like us?

[00:30:04.29] Jada Delhomme: You're right, okay! But yeah, I would say to definitely get out of Louisiana, but I think I'll end up staying. I mean, who wants to know. I'm going to apply to many... locations but I, I would say Louisiana is probably where I'm going to end up.

[00:30:20.11] Brylon Batiste: You know, personally, I'm a, um, pro-Louisiana advocate.

[00:30:24.23] Jada Delhomme: [sarcastically] Oh are you?

[00:30:24.49] Brylon Batiste: Die hard! [laughs]

[00:30:26.27] Jada Delhomme: Okay.

[00:30:26.51] Brylon Batiste: So, I mean, I would just advocate- We need more people to stay in-state to make it better. That's just my two cents. Which is why, particularly, I'm probably going to stay here and try to do the best I can to... bring the state back to its former glory. Since, obviously, it has seen better days.

[00:30:37.31] Jada Delhomme: ...stay...

[00:30:50.32] Brylon Batiste: Um... Have you gotten any opportunities out of driving? Like, you know, business contacts, cards, people offering you jobs, people who you still keep in contact with today?

[00:31:03.07] Jada Delhomme: Um, probably not. Just because, like, I am an in and out person. Like, yes, I'd like to start conversation, but like, when I'm Doordashing, I'm in and out so... Probably no. Yeah, no. No business cards. No, none of that.

[00:31:20.56] Brylon Batiste: Okay, and um, so... I don't know, this is an odd question to ask. So, considering that, you don't really feel connected to the rest of the people who also do Doordash? Like, you know, I, I, I say it like a pretense for a question. Like, how you feel about unioniz- unionization to, you know, protect Doordash workers... which, so actually, now that I said that, uh, let me backtrack a little bit. Did you ever feel exploited by Doordash? You know, like, you know, like, "oh they, they don't really care about me," you know? Or is it more like, the freedom just kind of offsets that?

[00:32:08.37] Jada Delhomme: Um... Yeah, probably the freedom offsets it. I mean, I can't really recall where I was like, exploited, no. I mean, there was like, probably two or three instances where I had to like, contact Doordash customer service and like, they were super understanding and patient and so nice. So it's like, umm yeah. I really have nothing negative to say about it. It is what you make it, like everything, you know?

[00:32:39.14] Brylon Batiste: Yeah. I guess I was just saying, in the context of the, of the acceptance, you know, timing, and the cancellation rate, if that was kind of harsh or do you feel like it pushed you to do... to have...to do better performance-wise?

[00:32:55.19] Jada Delhomme: Mmm. Yes, and no. It's like, yeah, I'm sure like people do see the cancellation rate, but it's like, I'm not sorry for not accepting an order that I'm essentially be paying for, you know?

[00:33:10.03] Brylon Batiste: [laughs] Yeah, if its coming out of my pocket, I mean...

[00:33:11.26] Jada Delhomme: So... yeah! I'm 100% declining that offer and you can put it in bold on my profile if you wanted because I'm not... I'm here to make money, not spend it, you know? So, yeah.

[00:33:25.36] Brylon Batiste: Have you noticed any areas that pay better than the rest?

[00:33:32.39] Jada Delhomme: Uh... maybe around, yeah like, in Metairie, probably? Around the Metairie...

[00:33:47.45] Brylon Batiste: Oh, well, you know, it's suburbs.

[00:33:47.24] Jada Delhomme: Yeah, yeah, and it's much more like, that's where like, most of the orders would come from...

[00:33:52.41] Brylon Batiste: Ah.

[00:33:54.27] Jada Delhomme: But it's just like, those orders that get me, it's like I understand not getting out the house, but I would literally deliver food that was half a mile down the road, you know?

[00:34:04.37] Brylon Batiste: And they couldn't go? [chuckling]

[00:34:05.06] Jada Delhomme: [laughs] Yeah! It's like, I understand, but I'm not complaining. You are paying me to do it.

[00:34:08.42] Brylon Batiste: Yeah, yeah, but...

[00:34:11.13] Jada Delhomme: But... half a mile?

[00:34:12.23] Brylon Batiste: I feel like you could have saved your money and went...

[00:34:13.34] Jada Delhomme: You know!

[00:34:14.17] Brylon Batiste: ... half a mile down the road! [laughs] [indiscernible]

[00:34:15.51] Jada Delhomme: Like...what?

[00:34:17.52] Brylon Batiste: I would never! [laughing]

[00:34:18.29] Jada Delhomme: That's why- I wish sometimes, when I would deliver the food, I just want to personally give them my name and number; be like, "if you need anything, contact my— this number, I will do it. and now, doordash...

[00:34:28.06] Brylon Batiste: That would be very smart.

[00:34:29.03] Jada Delhomme: You know! Because Doordash wouldn't take out their rates, no nothing! They would just go straight to me, in my pocket. But...

[00:34:34.28] Brylon Batiste: [laughs]

[00:34:34.56] Jada Delhomme: ...we stay professional, because you can't trust—

[00:34:36.51] Brylon Batiste: So now you trying to steal money from them?

[00:34:37.12] Jada Delhomme: any—yeah! [laughing] Yeah, exactly. And also, DoorDash does like, promotions?

[00:34:43.07] Brylon Batiste: Mhm. Oh, really?

[00:34:44.36] Jada Delhomme: Yeah! So, like, um, also if like, they're looking for workers in a particular area, um, you can like recruit somebody and once they like, complete a certain amount of deliveries they pay you. Which is pretty nice.

[00:34:57.23] Brylon Batiste: Mhm. So like, they give you a bonus?

[00:34:58.32] Jada Delhomme: Yeah, exactly.

[00:35:00.08] Brylon Batiste: Cool.

[00:35:00.12] Jada Delhomme: But —um, sorry, the promotion part is like, um, they'll do like, complete 25 deliveries, um, in two days and you get like a \$200 Incentive.

[00:35:10.29] Brylon Batiste: Oh, like they give you like, a challenge.

[00:35:11.37] Jada Delhomme: Yeah! It's like— yea, it's literally a challenge. So ,which is literally like, great because, yeah, 25 sounds like a lot, but like, you're doing the 25. You're making the money from the 25, and then you get an extra 20— hun—20. I mean, an extra two hundred dollar bonus, so it's like—

[00:35:27.22] Brylon Batiste: Yeah. For—

[00:35:29.11] Jada Delhomme: For—Yeah!

[00:35:29.56] Brylon Batiste: For doing, like, extra, that's—

[00:35:31.32] Jada Delhomme: Yeah.

[00:35:32.06] Brylon Batiste: Who wouldn't like an extra two hundred?

[00:35:32.39] Jada Delhomme: Yeah. So it's like, I'm already going to deliver 25 orders. So I'm getting paid more? Of course. So, yeah, that would probably — someday, when I'm just like “No, I'm not getting out. I'm not going Doordash today.” I would see that promotion and be like, “yeah, definitely go and do it today.”

[00:35:48.38] Brylon Batiste: That's cool.

[00:35:49.20] Jada Delhomme: Yeah.

[00:35:49.43] Brylon Batiste: You got me wanting to go and do Doordash. [chuckles]

[00:35:51.33] Jada Delhomme: [laughing]

[00:35:52.34] Brylon Batiste: But, with my schedule, Lord.

[00:35:54.51] Brylon Batiste: Um, now I know... Well, this might be my biased opinion, but I know New Orleans has a very strong tip culture. Has that been reflected in Doordash?

[00:36:06.32] Jada Delhomme: Oh yeah, definitely! Um, I mean, comparing it to when I would Doordash back in Lafayette, my tips were a lot higher back in Lafayette. Um, but the only like... Yeah, definitely. Oh, coming over here is like, the tips aren't—uh, too well, but—

[00:36:31.00] Brylon Batiste: Compared to Lafayette?

[00:36:33.03] Jada Delhomme: Yeah, comparing to Lafayette, yeah.

[00:36:35.31] Brylon Batiste: Could you— Well, I didn't mean to cut you off.

[00:36:37.42] Jada Delhomme: It's okay!

[00:36:38.02] Brylon Batiste: Do, do you have anything else to say?

[00:36:39.25] Jada Delhomme: No, I forgot.

[00:36:39.43] Brylon Batiste: Okay, um— [laughs]

[00:36:40.42] Jada Delhomme: [chuckles] Sorry.

[00:36:42.27] Brylon Batiste: Um, can you tell me a little bit about the experience in Lafayette? Doordashing?

[00:36:46.10] Jada Delhomme: Um... let's see. So like, over there, the food options are like, really scattered and it's like... down here in New Orleans, it's different because yeah like the delivery from—or like the distance from the customer to the restaurant was far, but back in Lafayette, like it's so... so much further, you know?

[00:37:15.39] Brylon Batiste: Yeah, it's more rural.

[00:37:17.47] Jada Delhomme: Exactly, yeah. That's exactly what I'm trying to say. So it's like, it's such a big difference because like, back in Lafayette, I'll deliver from Chili's. Let's say I pick up at Chili's and then, I'm going way to Cecilia, which is a city like, 30 minutes from Lafayette, you know what I mean? So it's like, I would accept those orders when I'm on my way home because I can like, take the back roads and get home, but like—it's— you know? I don't know—

[00:37:46.06] Brylon Batiste: I expect those would be like, the very big money orders?

[00:37:49.16] Jada Delhomme: Um... Yes and no. Like, sometimes, it just depended—I mean, like I said, I wasn't accepting an order what I'd have to pay, but like, that order probably would just be like, they paid just enough or something like... The distance was worth the money, or like, I was—I needed a reason to go home, you know? So I'd be like, "Okay, going drop it off here, heading home." So it didn't matter the amount because I was going to be driving home anyway. So it's like, just knock out something on my way home, not necessarily going out of my way.

[00:38:20.13] Brylon Batiste: Okay, so, um, so just to clarify, the people of Lafayette tip more—

[00:38:25.04] Jada Delhomme: Yeah, yeah, I would say.

[00:38:25.43] Brylon Batiste:— than they do here?

[00:38:26.37] Brylon Batiste: Interesting. I wonder why that is. [laughs]

[00:38:29.55] Jada Delhomme: I know, I know.

[00:38:29.50] Brylon Batiste: I really have to wonder why that is.

[00:38:31.56] Jada Delhomme: Um... yeah, I don't know. I feel like because you were saying like, the cost of living over here— like people make much more over here—

[00:38:44.04] Brylon Batiste: Yeah, but I guess—

[00:38:45.27] Jada Delhomme: So, yeah, the cost of living is more, so I guess they're making the same...um—

[00:38:50.22] Brylon Batiste: People tighter with their pockets around here.

[00:38:51.14] Jada Delhomme: Yeah, yeah, um... I don't know.

[00:38:56.04] Brylon Batiste: Hm. Interesting.

[00:38:59.15] Jada Delhomme: Yeah.

[00:39:00.01] Brylon Batiste: That's good to know. I really have to wonder how tips vary between different cities and towns and stuff like that.

[00:39:06.10] Jada Delhomme: Yeah.

[00:39:08.03] Brylon Batiste: Um... and going with that, uh, a little bit of question— a little question about how, you know, the process of Doordash works.

[00:39:17.03] Jada Delhomme: Mhm.

[00:39:17.40] Brylon Batiste: Um... Do you get like, a flat rate? Or is it only tips?

[00:39:22.50] Jada Delhomme: Um, you do get a flat rate. It goes by each order. Um, so like, some places have like a delivery fee when the customer is checking out.

[00:39:36.01] Brylon Batiste: Mhm.

[00:39:36.34] Jada Delhomme: Um...

[00:39:38.38] Brylon Batiste: And that goes to you?

[00:39:40.59] Jada Delhomme: Honestly, I don't know. It just— no, there's not a flat rate. It changes each order, I would say. And then like, it includes the tip, but then like, the customer also has an option to tip after. So I did have many instances where I accepted an order and then afterwards, they would tip. So, it would —I don't know. No, not a flat rate.

[00:40:08.34] Brylon Batiste: Not a flat rate, but certain orders are priced differently with the tip, and then you know, also with the extra.

[00:40:17.04] Jada Delhomme: Yeah, I don't know. I really don't know the background of it, but I know each order is a different price. Accepting-wise.

[00:40:25.31] Brylon Batiste: Okay. Well, let's see how much time we have... Oh, okay. Um, thank you so much for conducting this interview for my school project and you gave me a lot of insight. Uh, you know, with Doordash, and explained a lot to me that I didn't even realize. But, uh, I appreciate it thank you.

[00:40:53.33] Jada Delhomme: Yep, I wish I could offer more but I appreciate you considering me!